



## Great Minds Working Together

Open Text User Conference  
November 5-9, 2001

The Bellagio Hotel  
Las Vegas  
Nevada

LIVE!NKUP<sup>2001</sup>

[www.opentext.com/livelinkup](http://www.opentext.com/livelinkup)



# CEO Welcome

I am very pleased to welcome you to LiveLinkUp 2001, our annual conference for Open Text users which takes place this year from November 5 to 9 at the Bellagio in Las Vegas, Nevada.

The theme for LiveLinkUp 2001 is "Great Minds" and the event promises to be a celebration of the great minds of our users, partners and employees. Hundreds of our users from around the world will be on hand to share their experiences. We hope that you will take the time to learn how other great minds have used Livelink to achieve rapid Return On Investment (ROI) and make their organizations more efficient.

The conference is organized around three topics of interest:

**Managing Intellectual Capital Through Virtual Teams:**

Intellectual capital has been in the technology spotlight lately. To support this topic, we will demonstrate how Open Text users provide integrated solutions that enable organizations to effectively manage intellectual capital and improve productivity through virtual teams.

**Extending the Reach of Your Great Minds:**

Put yourself on the leading edge of collaborative and knowledge management technology with the latest release of Livelink! Find out how you can extend Livelink's collaborative capabilities and improve productivity with wireless access and real-time meeting functionality.

**Collaborating to Build Successful Application**

**Solutions:** Join us for an informative look at award winning, best-in-class customer and partner application solutions. Customers and keynote speakers will share insight into how they have achieved high return on investment with Open Text solutions.

In addition to Livelink, we'll also be showcasing BASIS, Techlib, iRIMS, ODOC, BRS/Search, and Open Image

product technology through presentations by customers and employees. The Open Text Product Roadmap will be presented in a plenary session.

Our agenda has doubled in size this year! We have scheduled over 240 compelling sessions, keynotes and demonstrations, designed to give you an in-depth understanding of the latest Open Text solutions. Highlights include an Open Text Product Strategy presentation, solution spotlights, and knowledge management and collaborative strategies. Please refer to the Breakouts page for detailed descriptions.

We have found in the past that LiveLinkUp has proven very beneficial for executives, senior management, end users, application administrators, and developers. The conference provides an excellent forum for mingling with our partners, industry and financial analysts and Open Text employees.

We're proud to announce that a recent report by IDC recognized Livelink as a global leader in team collaborative applications, capturing 47% of the market.

Thank you for joining us in Las Vegas for LiveLinkUp 2001! It's not too early to start planning for next year's LiveLinkUp Conferences, which I'm pleased to announce are already scheduled for the following dates:

- LiveLinkUp Europe—April 15-18, 2002
- LiveLinkUp Asia—July 15-18, 2002
- LiveLinkUp America—November 4-8, 2002

Sincerely,

Tom Jenkins  
Chief Executive Officer, Open Text Corporation

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# Agenda

The LiveLinkUp 2001 Conference Agenda is two times as large as last year's:

## Sunday, November 4

9:00a.m. - 6:00p.m. — Registration, Training & Conference

## Monday, November 5

7:00a.m. - 6:00p.m. — Registration, Training & Conference

7:00 - 8:30 Continental Breakfast - Training

8:30 - 12:00 Training Sessions

12:00 - 1:00 Lunch - Training

1:00 - 4:30 Training Sessions

## Tuesday, November 6

7:00a.m. - 6:00p.m. — Registration, Training & Conference

7:00 - 8:30 Continental Breakfast - Training

8:30 - 12:00 Training Sessions

12:00 - 1:00 Lunch - Training

1:00 - 4:30 Training Sessions

5:30 - 6:45 Cocktails, Partner Exhibits

6:45 - 10:30 Conference Welcome and Kickoff Dinner

## Wednesday, November 7

7:30a.m. - 5:00p.m. — Registration for Conference

6:45 - 7:45 Breakfast

8:00 - 8:10 Conference Kickoff -

*John Shackleton, President*

8:10 - 8:25 Open Text Strategy and Vision

*Tom Jenkins, CEO*

8:25 - 9:10 Open Text Product Strategy

9:10 - 9:30 "Let's Celebrate Your Great Minds!"

9:30 - 9:50 Break

9:50 - 10:50 Keynote Speaker - **Hubert Saint-Onge**

*Senior Vice-President, Strategic Capabilities, Clarica Life Insurance Company*

10:50 - 11:10 Break

11:10 - 12:10 Great Minds Working Together:

*Managing Intellectual Capital Through Virtual Teams*

12:10 - 1:15 Lunch, Partner Exhibits

*Keynote Speaker - Nick Bontis, Ph.D., Director, Institute for Intellectual Capital Research*

1:15 - 2:00 Breakouts, Exhibits, Demo Theater, Ask the Expert Sessions

2:00 - 2:15 Break

2:15 - 3:00 Breakouts, Exhibits, Demo Theater, Ask the Expert Sessions

3:00 - 3:15 Break

3:15 - 4:00 Breakouts, Exhibits, Demo Theater, Ask the Expert Sessions

4:00 - 4:15 Break

4:15 - 5:00 Breakouts, Exhibits, Demo Theater, Ask the Expert Sessions

5:00 - 5:15 Break

5:15 - 6:00 Breakouts, Exhibits, Demo Theater, Ask the Expert Sessions

6:30 - 7:00 Cocktails, Partner Exhibits

7:00 - 8:00 Dinner

8:00 - 9:30 Dessert and User Group Meetings

## Thursday, November 8

7:30a.m. - 5:00p.m. — Registration for Conference

6:45 - 7:45 Breakfast

8:00 - 8:15 Conference Kickoff

8:15 - 9:15 Keynote Speaker - **Jim Balsillie**  
*President & Co-CEO, Research in Motion Limited*

9:15 - 9:35 Break

9:35 - 10:35 Great Minds Working Together:  
*Extending the Reach of Your Great Minds*

10:35 - 10:55 Break

10:55 - 12:00 Product Forums

12:00 - 1:15 Lunch, Partner Exhibits

1:15 - 2:00 Breakouts, Exhibits, Demo Theater, Ask the Expert Sessions

2:00 - 2:15 Break

2:15 - 3:00 Breakouts, Exhibits, Demo Theater, Ask the Expert Sessions

3:00 - 3:15 Break

3:15 - 4:00 Breakouts, Exhibits, Demo Theater, Ask the Expert Sessions

4:00 - 4:15 Break

4:15 - 5:00 Breakouts, Exhibits, Demo Theater, Ask the Expert Sessions

5:00 - 5:15 Break

5:15 - 6:00 Breakouts, Exhibits, Demo Theater, Ask the Expert Sessions

6:30 - 7:00 Cocktails, Partner Exhibits

7:00 - 10:00 Dinner, Entertainment  
*"LiveLinkUp Awards"*

# Agenda continued

## Friday, November 9

7:30a.m. - 2:00p.m. — Hospitality Desk

6:45 - 7:45 Breakfast

8:00 - 8:15 Conference Kickoff

8:15 - 9:15 Keynote Speaker - **Dr. Friedrich Froeschl**  
President and CEO, Siemens Business Services

9:15 - 9:30 Break

9:30 - 10:30 Great Minds Working Together:  
Collaborating to Build Successful  
Application Solutions

10:30 - 10:45 Break

10:45 - 11:30 Breakouts, Exhibits, Demo Theater,  
Ask the Expert Sessions

11:30 - 11:45 Break

11:45 - 12:30 Breakouts, Exhibits, Demo Theater,  
Ask the Expert Sessions

12:30 - 1:15 Lunch

1:15 - 2:00 Breakouts, Exhibits, Demo Theater,  
Ask the Expert Sessions

2:00 - 2:15 Break

2:15 - 3:00 Breakouts, Exhibits, Demo Theater,  
Ask the Expert Sessions

3:00 - 3:15 Break

3:15 - 4:00 Breakouts, Exhibits, Demo Theater,  
Ask the Expert Sessions

3:15 - 5:15 Executive Round Tables

## Keynote Presentations

### Wednesday, November 7, 2001

#### Hubert Saint-Onge, Senior Vice President, Clarica



Hubert Saint-Onge has developed and implemented knowledge management strategies for large corporations for more than 20 years. By helping businesses such as Clarica, the Canadian Imperial Bank of Commerce and Shell Canada realize the full potential of their human assets, Saint-Onge is widely recognized as an authority on the management of intellectual capital. He will explore LiveLinkUp's first day theme—"Managing Intellectual Capital Through Virtual Teams"—from his unique hands-on business perspective. Saint-Onge is currently senior vice president, strategic capabilities for Clarica, one of Canada's largest insurance and financial services providers.

#### Nick Bontis, Ph.D., Director, Institute for Intellectual Capital Research



Nick Bontis will provide his authoritative perspective on the first-day theme of LivelinkUp: "Managing Intellectual Capital Through Virtual Teams." Dr. Bontis is a world-renowned expert on intellectual capital, organizational learning and knowledge management. He is also an award-winning professor of strategic management at McMaster University in Ontario and associate editor of the *Journal of Intellectual Capital*.

### Thursday November 8, 2001

#### Jim Balsillie, Chairman and Co-CEO, RIM



Representing one of the world's most innovative developers of wireless solutions, Jim Balsillie is ideally suited to elaborate on LiveLinkUp's second-day theme: "Extending the Reach of Your Great Minds." RIM provides solutions for seamless and remote access to time-sensitive information including e-mail, messaging, Internet and intranet-based applications. Last year, Open Text and RIM launched a strategic alliance to integrate Livelink and RIM's BlackBerry™ wireless e-mail solution, equipping mobile Livelink users with more dynamic collaboration capabilities.

### Friday, November 9, 2001

#### Friedrich Froeschl, Ph.D., President and CEO of Siemens Business Services



Dr. Froeschl will address LivelinkUp attendees on a day focused on "Collaborating to Build Successful Application Solutions." Siemens, one of Open Text's largest customers, has adopted a sophisticated collaborative knowledge management strategy designed to make Siemens more efficient and productive by better leveraging the intellectual capital of its 460,000 employees worldwide. Froeschl will discuss Siemens "knowledge sharing" strategy and the role it plays in making Siemens a world leader in electrical engineering and electronics.

# Conference Details

## Solution Spotlights & Case Studies

Each morning, fellow users will show you a snapshot of their application solutions to illustrate our theme for that day. In the afternoon, you will have an opportunity to follow up and dig deep into the applications that interest you by attending a breakout session presentation on the individual application.

## Ask the Expert

Bring your technical questions to LiveLinkUp and ask the Open Text development team about one of the topics listed. These informal meetings will provide you with an opportunity to discuss internals with one of our technical experts. In order to keep the meeting interactive and give you time to fully investigate your questions, attendance at each session is limited to ten people. You must sign up in advance at the LiveLinkUp registration desk where you will be given a ticket to the session of your choice. If you are unable to get a ticket in advance, you may still be able to attend if the presenter is willing to accommodate a larger group.

## Partner Pavilion

Visit with our Affinity Partners to learn how you can enhance your Open Text software with their complementary products. Join us for cocktails before dinner while you visit the Partner Pavilion located in Grand Ballrooms 4 and 8, The Pavilion opens Tuesday at 5:30 p.m. prior to our welcome dinner. It will also be open Wednesday and Thursday from 12:00 noon to 7:00 p.m. and on Friday from 10:30 a.m. to 4:00 p.m.

## Solution Spotlight Room

Open Text will be showcasing four Affinity Solution Partners (listed on the back cover) as well as its own product technology in Grand 1, located next to the Partner Pavilion. Stop by for a quick demo or answers to your questions on the following:

- BASIS and Techlib
- Bluebird ODOC
- Brokered Search
- BRS Search
- Hosted and Managed Solutions (HMS)
- LinkIt!
- Livelink Collaboration
- Livelink Desktop Integration
- Livelink Knowledge Management
- Livelink MeetingZone
- Livelink Mobility
- Livelink Records Management
- Livelink Unite and ePublisher
- OnTime Enterprise Scheduling
- Open Image
- Customer Support
- Professional Services
- Technical Education
- Field Services Program

Informed Open Text staff will be available at these stations the same hours as the Partner Pavilion.

## Demo Theatre

Open Text will present live demonstrations of new product offerings including: Livelink 9.1, Livelink MeetingZone, Livelink Wireless, Livelink Unite, and iRIMS

## Enterprise Meetings

If your company has registered as an enterprise level participant as a part of the LiveLinkUp Enterprise Program please report to our registration desk where you will receive your schedule of events and further information.

## User Group Meetings

After dinner on Wednesday, there will be an opportunity for you to network with other *great minds* to gain further insight into your application solutions. These user group meetings will be organized by the following regions:

- Eastern & Southern USA
- Central USA
- Canada & Great Lakes
- Western USA
- Federal
- International
- ASP Partners
- Product Technology

On Friday, join one of our "Birds of a Feather" sessions where you will meet *great minds* from all over the world to share your interests and experiences in a specific industry application area.

## Java Livelink Labs




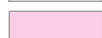



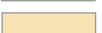
These two-hour sessions will enable up to 15 developers to acquire hands-on experience working with next generation Java-based Livelink technology. We will provide a PC with the necessary software installed so you can experience the Livelink Enterprise Framework for Java module development and try out the OScript to Java converter.

To benefit from these workshops, it is important that you have Java skills as well as knowledge of Livelink 9. Livelink 9 Builder skills may also be of assistance when working with a Livelink 9 OScript module that you bring, or one that we provide.

If you have not already pre-registered for one of the Labs with the Affinity team, please do so at the LiveLinkUp registration desk.









# Sessions at a Glance—Wednesday November 7, 2001

	1:15	2:15	3:15	4:15	5:15
<b>Monet 1</b>	<b>PAN1036</b> - A Study of KM Strategies	<b>PAN1055</b> - How to Differentiate among Emerging Technologies	<b>PAN1260</b> - Advanced Search Technology—What's Under the Skin?	<b>PAN1403</b> - Application Service Provider Models for Livelink	<b>PAN1385</b> - Human Dimensions of Online Collaboration
<b>Grand 5</b>	<b>DEM1037</b> - Livelink 9.1 New Feature Demo	<b>DEM1056</b> - Livelink MeetingZone Demonstration	<b>DEM1069</b> - Livelink for Knowledge Management Demonstration	<b>DEM1087</b> - Livelink Wireless Demonstration	<b>DEM1106</b> - Introducing Livelink for Records Management
<b>Bellagio 7</b>	<b>CAS1322</b> - Lockheed Martin Global Telecom (LMGT)	<b>PRO1057</b> - Livelink Desktop	<b>PRO1080</b> - Federated Architecture: "Uniting" Multiple Livelink Servers	<b>PRO1089</b> - Intellectual Capital Management	<b>PRO1107</b> - Livelink eSign
<b>Bellagio 3</b>	<b>TEC1051</b> - XML Import	<b>TEC1358</b> - Configuring Brokered Search for Your Organization	<b>CAS1071</b> - First USA Bank—Seamless Connectivity via Livelink	<b>PRO1099</b> - One Stop Searching for the Enterprise	<b>PRO1033</b> - Livelink for Knowledge Management
<b>Renoir 2</b>	<b>CAS1380</b> - Improving Quality at Wolters Noordhoff with Livelink	<b>CAS1370</b> - Marriott's Document Imaging Solution	<b>PAR1416</b> - Integrating Engineering Content with Enterprise Collaboration	<b>CAS1090</b> - Open Text and Records Management in the New Millennium	<b>CAS1369</b> - iRIMS in the Insurance Sector—An Enterprise Solution
<b>Renoir 1</b>	<b>CAS1043</b> - Achieving Competitive Advantage with Livelink	<b>TEC1063</b> - Java Livelink	<b>CAS1098</b> - Causeway Collaboration & Knowledge Management	<b>PAR1210</b> - Context Navigation and Search for Livelink	<b>CAS1118</b> - Ascent Capture and Livelink—Automating the DM Process
<b>Monet 2</b>	<b>CAS1044</b> - AFMC Information Enterprise Program Manager	<b>CAS1299</b> - Livelink in Times of Change	<b>PRO1074</b> - Feature Preview of Livelink 9.1	<b>TEC1191</b> - Livelink Workflow Internals	<b>CAS1304</b> - UNHCR—A Case Study
<b>Monet 3</b>	<b>CAS1137</b> - Using AsBuilt Construction Groupware Technology at Brussels Airport	<b>CAS1402</b> - e-Enabling Processes with Livelink Team Spaces and Hyperknowledge	<b>CAS1079</b> - Transferring Internal and External Data into Success	<b>CAS1097</b> - Livelink for New Product Development	<b>CAS1109</b> - Improving Time to Market with Livelink Workflow
<b>Bellagio 4</b>	<b>CAS1381</b> - Knowledge Sharing within the Food Manufacturing Industry	<b>CAS1323</b> - Establishing Rules, Groups, Permissions, and Training	<b>TEC1081</b> - Livelink Index Backup and Recovery	<b>CAS1093</b> - Livelink and Novare—Managing the NPD Process	<b>PAR1116</b> - Creating Virtual Teams
<b>Monet 4</b>	<b>CAS1379</b> - eManual—Radically Improving the Loan Application Process	<b>PRO1061</b> - Livelink for Skill Management	<b>PRO1078</b> - Livelink for Learning Management	<b>CAS1094</b> - Adopting Livelink Across Geographical Borders	<b>CAS1348</b> - Migrating Legacy Digital and Paper-Based Systems into Livelink
<b>Gauguin 2</b>	<b>TEC1050</b> - Filtering and Publishing Livelink Content with Livelink Unite	<b>TEC1065</b> - XML Workflow Interchange	<b>PRO1395</b> - Using Livelink to Access Documentum Content	<b>TEC1101</b> - Successfully Installing Livelink Upgrades	<b>TEC1120</b> - Managed Services for Livelink
<b>Degas 1</b>		<b>PRO1014</b> - Techlib Update		<b>TEC1015</b> - BASIS Online Backup Utility	
<b>Degas 2</b>			<b>ASK1256</b> - Customizing BASIS Webtop	<b>ROU1016</b> - Techlib—Library Exchange	<b>PRO1018</b> - BRS/Dataware Division Product Update
<b>Gauguin 1</b>	<b>PRO1006</b> - BASIS Division Product Update	<b>TEC1013</b> - Introduction to XML		<b>PRO1023</b> - BASIS Webtop Thesaurus Manager	<b>CAS1009</b> - Caliber Associates—Implementing BASIS Hosted Solutions
<b>Van Gogh 1</b>	<b>ASK1352</b> - Index Backup and Recovery	<b>ASK1353</b> - Behind the Scenes of Livelink's Advanced Search Features	<b>ASK1374</b> - Livelink Explorer and Livelink Offline	<b>ASK1342</b> - WebDAV	<b>ASK1124</b> - Livelink Workflow and Livelink Forms
<b>Van Gogh 2</b>	<b>ASK1337</b> - Enterprise Solutions Group	<b>ASK1330</b> - All About LiveReports	<b>ASK1291</b> - Livelink Server Administration	<b>ASK1274</b> - Livelink Performance	<b>ASK1054</b> - Livelink and XML Data Interchange

	<b>DEM</b> —Demo Theatre		<b>TEC</b> —Technical Presentation		<b>PRO</b> —Product Presentation
	<b>ASK</b> —Ask the Expert		<b>ROU</b> —Round Table Discussion		<b>CAS</b> —Case Studies
	<b>PAN</b> —Panel Discussion		<b>PAR</b> —Partner Presentation		









# Sessions at a Glance—Thursday November 8, 2001

	1:15	2:15	3:15	4:15	5:15
<b>Monet 1</b>	<b>PAN1092</b> - Livelink Extranets	<b>PAN1245</b> - Developing a Comprehensive Knowledge Strategy	<b>PAN1392</b> - Mobile & Wireless Computing	<b>PAN1393</b> - Real-time collaboration	<b>PAN1396</b> - Collaboration, Knowledge Management and Values
<b>Grand 5</b>	<b>DEM1325</b> - Introducing Query Server	<b>DEM1246</b> - Livelink MeetingZone Demonstration	<b>DEM1208</b> - Livelink 9.1 New Feature Demo	<b>DEM1269</b> - Livelink for Knowledge Management Demonstration	<b>DEM1270</b> - Livelink Wireless Demonstration
<b>Bellagio 7</b>	<b>CAS1104</b> - Controlling Facility Management with Livelink	<b>PRO1219</b> - Open Text Packaged Service Offerings and Packaged Components	<b>PRO1225</b> - A Change of "View" with XML Skins and ePublisher	<b>PRO1373</b> - Document Imaging Solutions for Human Resources	
<b>Bellagio 3</b>	<b>PRO1108</b> - Content Authoring for Livelink	<b>PRO1212</b> - Intelligent Classification with Livelink	<b>CAS1339</b> - Livelink for Content Management and e-Commerce	<b>TEC1356</b> - Optimizing Livelink Index and Search Engine Configuration	<b>PRO1238</b> - Personal Knowledge Discovery with Livelink Spider
<b>Renoir 2</b>	<b>CAS1347</b> - Integrating RM and EDM	<b>CAS1350</b> - UNHCR Records Management Case Study	<b>CAS1227</b> - What Happened to All the Paper?	<b>CAS1233</b> - Integrating iRIMS and Livelink—A Look at the Challenges & Rewards	<b>CAS1247</b> - The Canadian Federal Government—Creating a Standard for DM
<b>Renoir 1</b>	<b>CAS1300</b> - How to Launch a Successful Knowledge Initiative	<b>CAS1376</b> - Applying Process Automation to Collaborative Commerce	<b>CAS1383</b> - Make it Your Own: Building the Digital Brand Experience	<b>TEC1289</b> - Advanced Security Case Study	<b>CAS1415</b> - Knowledge Management Beyond the Firewall
<b>Monet 2</b>	<b>TEC1243</b> - Wireless SDK Presentation	<b>PRO1215</b> - Enabling the Extended Enterprise with Livelink Wireless	<b>CAS1384</b> - Overcoming Integration Challenges at Siemens Financial Services	<b>PRO1047</b> - Offline, Explorer and webDAV	<b>CAS1346</b> - Extending your Enterprise with Livelink
<b>Monet 3</b>	<b>PRO1123</b> - MeetingZone Overview	<b>TEC1103</b> - Livelink Performance	<b>CAS1345</b> - Addressing Scalability and Security Issues at NAVSEA	<b>CAS1317</b> - A Livelink Story from Shell	<b>CAS1349</b> - Organon Teknika—Migrating Documents to Livelink 9.0
<b>Bellagio 4</b>	<b>PAR1172</b> - Livelink and Enterprise Security	<b>PRO1214</b> - Linkit!—The power of the Self-Organizing Corporation	<b>CAS1278</b> - Enterprise Workflows Part 1 - Creating and Implementing Workflows	<b>CAS1059</b> - Enterprise Workflows Part 2: Creating and Utilizing Adobe Forms	<b>PAR1292</b> - Face-to-Face, PVA's Livelink Video-Conferencing Integration
<b>Monet 4</b>	<b>CAS1341</b> - AXA GITO—A Full XML Application	<b>CAS1217</b> - Bundling Cardiff eForms Warehouse with Livelink	<b>TEC1351</b> - Livelink Enabled Web (LEW) – A Custom Livelink Module	<b>TEC1232</b> - XML and Content Management with Livelink	<b>PRO1394</b> - Livelink and ODOC Integration Solution
<b>Gauguin 2</b>	<b>TEC1357</b> - Advanced Livelink Search Administration	<b>TEC1221</b> - What's New in LAPI?	<b>TEC1307</b> - Livelink MeetingZone Administration	<b>CAS1220</b> - Livelink as an Intranet Hosting Environment	<b>PRO1297</b> - Integrating Livelink with SAP
<b>Degas 1</b>		<b>PRO1371</b> - Receipt Imaging for PeopleSoft Travel & Expense	<b>PRO1017</b> - BASIS Webtop OPAC	<b>PRO1261</b> - Open Image Product Update	<b>TEC1025</b> - Oh No, Not an Upgrade!—Unix/Linux SIG
<b>Degas 2</b>	<b>ASK1020</b> - BASIS for Large File Systems (LFS)	<b>ASK1257</b> - BASIS HVU	<b>ROU1251</b> - BRS Future Direction Round Table I	<b>ROU1010</b> - BASIS Future Direction Round Table I	<b>PRO1026</b> - Techlib Magic I
<b>Gauguin 1</b>	<b>TEC1028</b> - Performance Tuning Your BASIS Application	<b>CAS1021</b> - Linking Views in BASIS Webtop	<b>TEC1029</b> - Managing and Storing XML Content in BASIS	<b>ROU1022</b> - BASIS Customer Support Round Table	<b>TEC1024</b> - Oh No, Not an Upgrade!—BASIS NT SIG
<b>Van Gogh 1</b>	<b>ASK1202</b> - Java Livelink	<b>ASK1355</b> - Configuring Livelink Search in a Cluster Environment	<b>ASK1285</b> - Records Management—Ask the Expert Session	<b>ASK1328</b> - Desktop Ask the Expert	<b>ASK1083</b> - Wireless Ask the Expert
<b>Van Gogh 2</b>	<b>ASK1223</b> - myLivelink/Livelink Unite	<b>ASK1354</b> - Customizable XML Thesaurus	<b>ASK1284</b> - Livelink Search	<b>ASK1224</b> - MeetingZone	<b>ASK1235</b> - One Stop Searching for the Enterprise

	<b>DEM</b> —Demo Theatre		<b>TEC</b> —Technical Presentation		<b>PRO</b> —Product Presentation
	<b>ASK</b> —Ask the Expert		<b>ROU</b> —Round Table Discussion		<b>CAS</b> —Case Studies
	<b>PAN</b> —Panel Discussion		<b>PAR</b> —Partner Presentation		

# Sessions at a Glance—Friday November 9, 2001

	10:45	11:45	1:15	2:15	3:15
<b>Monet 1</b>		<b>PAN1145</b> - New Product Development Solutions			<b>Executive Round-Table</b> (Invitation Only)
<b>Grand 5</b>	<b>DEM1133</b> - Livelink 9.1 New Feature Demo	<b>DEM1146</b> - Introducing Livelink for Records Management	<b>DEM1271</b> - Livelink MeetingZone Demonstration	<b>DEM1272</b> - Livelink for Knowledge Management Demonstration	<b>DEM1273</b> - Livelink Wireless Demonstration
<b>Bellagio 7</b>	<b>PAN1134/PAN117</b> - Financial Services Industry Solutions		<b>CAS1141</b> - Purchase Order File Management—The Livelink Solution	<b>PAR1414</b> - Livelink for Portals	<b>Executive Round-Table</b> (Invitation Only)
<b>Bellagio 3</b>	<b>PAN1308/PAN1148</b> - Livelink Pharma Solutions Panel		<b>PRO1119</b> - First Look Preview Center	<b>TEC1360</b> - Livelink Classifications	<b>TEC1361</b> - Information Retrieval Related XML Features
<b>Renoir 2</b>	<b>PAR1136</b> - Collaborative Marketing—Managing your Brand on a Global Scale	<b>PAN1149</b> - Using Livelink for Brand and Media Management	<b>CAS1262</b> - Pairing Ascent Capture and Livelink at Campbell Ewald		
<b>Renoir 1</b>	<b>CAS1375</b> - Delivering Measurable Business Benefit	<b>PAN1150</b> - Using Livelink for Construction and Facilities Management	<b>CAS1166</b> - Managing Government-Funded Construction Projects	<b>CAS1390</b> - Global Livelink on a Budget	
<b>Monet 2</b>	<b>PAN1138</b> - Sales & Marketing—Using Livelink to Transform Information into Corporate Intelligence		<b>PAR1154</b> - Capital One and Liquent—Integrating kPublisher with Livelink	<b>PRO1060</b> - What's New in Livelink e-Publisher 4.5?	<b>Executive Round-Table</b> (Invitation Only)
<b>Monet 3</b>	<b>PAN1139</b> - Energy Industry Solutions Discussion				<b>Executive Round-Table</b> (Invitation Only)
<b>Bellagio 4</b>	<b>PRO1372</b> - Document Imaging Solutions for PeopleSoft Accounts Payable	<b>TEC1155</b> - Tying Together Related Livelink Workspaces using Livelink Unite	<b>CAS1391</b> - Using Livelink Categories and Attributes for High Level Business Objects	<b>PRO1049</b> - Livelink Workflow	
<b>Monet 4</b>	<b>CAS1140</b> - Selling a Records Management Solution to Your Organization	<b>TEC1301</b> - DoD 5015.2-STD, the Design Criteria Standard for RM		<b>PRO1344</b> - A Structured Approach to Project Management	<b>Executive Round-Table</b> (Invitation Only)
<b>Gauguin 2</b>	<b>TEC1359</b> - Advances in Multi-lingual Support in Livelink 9.1	<b>TEC1156</b> - Upgrading from Livelink 9	<b>TEC1228</b> - Livelink Directory Services	<b>ROU1331</b> - Livelink Clustering Round Table	<b>PRO1130</b> - Livelink Remote Cache
<b>Degas 1</b>	<b>TEC1264</b> - Designing a BASIS Application to Manage High Transaction Volumes			<b>PRO1266</b> - BASIS Webtop Modules (TM & OPAC)	<b>ASK1362</b> - XML Activator - Ask the Expert Session
<b>Degas 2</b>		<b>ASK1377</b> - Performance Tuning BASIS Applications	<b>TEC1027</b> - Techlib Magic II	<b>ASK1259</b> - BASIS System Administration	<b>ROU1012</b> - BASIS Future Direction Round Table II
<b>Gauguin 1</b>	<b>TEC1263</b> - It's Not Just About Menus—BASIS Proc SIG	<b>PRO1007</b> - BASIS Differentiation I	<b>TEC1030</b> - BASIS Indexing	<b>TEC1265</b> - Managing and Storing XML Content in BASIS	
<b>Van Gogh 1</b>	<b>ASK1310</b> - What's new in LAPI	<b>ASK1336</b> - Enterprise Solutions Group	<b>ASK1363</b> - Behind the Scenes of Livelink's Advanced Search Features	<b>ASK1364</b> - Index Backup and Recovery	<b>ASK1230</b> - Livelink Workflow and Livelink Forms
<b>Van Gogh 2</b>	<b>TEC1332/TEC1333</b> - Java Livelink Lab One		<b>TEC1334/TEC1335</b> - Java Livelink Lab Two		

	<b>DEM</b> —Demo Theatre		<b>TEC</b> —Technical Presentation		<b>PRO</b> —Product Presentation
	<b>ASK</b> —Ask the Expert		<b>ROU</b> —Round Table Discussion		<b>CAS</b> —Case Studies
	<b>PAN</b> —Panel Discussion		<b>PAR</b> —Partner Presentation		

# General Interest Sessions

Join us on Wednesday, Thursday and Friday for your choice of informative breakout sessions. Whether you're an executive, manager, administrator, developer, or user, we offer compelling breakout sessions of a general nature that appeal to *great minds* at many levels.

## Wednesday November 7, 2001

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|--|--|--|
| <b>CAS1071</b> First USA Bank—Using a First USA Bank—Seamless Connectivity via a Livelink Intranet | <b>CAS1370</b> Marriott's Document Imaging Solution                              | <b>PAN1260</b> Advanced Search Technology—What's Under the Skin? |
| <b>CAS1079</b> Transferring Internal and External Data into Success                                | <b>CAS1380</b> Improving Quality at Wolters Noordhoff with Livelink              | <b>PRO1006</b> BASIS Division Product Update                     |
| <b>CAS1097</b> Livelink for New Product Development  | <b>CAS1381</b> Knowledge Sharing within the Food Manufacturing Industry          | <b>PRO1018</b> BRS/Dataware Division Product Update              |
| <b>CAS1098</b> Causeway Collaboration & Knowledge Management                                       | <b>CAS1402</b> e-Enabling Processes with Livelink Team Spaces and Hyperknowledge | <b>PRO1074</b> Feature Preview of Livelink 9.1                   |
| <b>CAS1109</b> Improving Time-to-Market with Livelink Workflow                                     | <b>DEM1037</b> Livelink 9.1 New Feature Demo                                     | <b>PRO1089</b> Intellectual Capital Management                   |
| <b>CAS1118</b> Ascent Capture and Livelink—Automating the Document Management Process              | <b>DEM1056</b> Livelink MeetingZone Demonstration                                | <b>PRO1107</b> Livelink eSign                                    |
| <b>CAS1348</b> Migrating Legacy Digital and Paper-Based Systems into Livelink                      | <b>DEM1069</b> Livelink for Knowledge Management Demonstration                   | <b>PRO1395</b> Using Livelink to Access Documentum Content       |
|  | <b>DEM1087</b> Livelink Wireless Demonstration                                   | <b>ROU1016</b> Techlib—Library Exchange                          |
|  | <b>DEM1106</b> Introducing Livelink for Records Management                       | <b>TEC1013</b> Introduction to XML                               |

## Thursday November 8, 2001

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|--|---|---|
| <b>CAS1104</b> Controlling Facility Management with Livelink                       | <b>DEM1246</b> Livelink MeetingZone Demonstration                   | <b>PRO1215</b> Enabling the Extended Enterprise with Livelink Wireless          |
| <b>CAS1217</b> Bundling Cardiff eForms Warehouse with Livelink                     | <b>DEM1269</b> Livelink for Knowledge Management Demonstration      | <b>PRO1238</b> Personal Knowledge Discovery with Livelink Spider and Prospector |
| <b>CAS1233</b> Integrating iRIMS and Livelink—A Look at the Challenges and Rewards | <b>DEM1270</b> Livelink Wireless Demonstration                      | <b>PRO1261</b> Open Image Product Update  |
| <b>CAS1339</b> Livelink for Content Management and e-Commerce                      | <b>DEM1325</b> Introducing Query Server                             | <b>PRO1371</b> Receipt Imaging for PeopleSoft Travel & Expense                  |
| <b>CAS1383</b> Make it Your Own: Building the Digital Brand Experience             | <b>PAR1172</b> Livelink and Enterprise Security                     | <b>PRO1373</b> Document Imaging Solutions for Human Resources                   |
| <b>CAS1384</b> Overcoming Integration Challenges at Siemens Financial Services     | <b>PRO1047</b> Offline, Explorer and webDAV                         | <b>ROU1010</b> BASIS Future Direction Round Table I                             |
| <b>DEM1208</b> Livelink 9.1 New Feature Demo                                       | <b>PRO1123</b> MeetingZone Overview                                 | <b>ROU1022</b> BASIS Customer Support Round Table                               |
|  | <b>PRO1212</b> Intelligent Classification with Livelink             | <b>ROU1251</b> BRS Future Direction Round Table I                               |
|  | <b>PRO1214</b> Linkit!—The power of the Self-Organizing Corporation |   |

## Friday November 9, 2001

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|--|--|--|
| <b>CAS1140</b> Selling a Records Management Solution to Your Organization                            | <b>DEM1271</b> Livelink MeetingZone Demonstration                            | <b>PRO1007</b> BASIS Differentiation I   |
| <b>CAS1262</b> Pairing Ascent Capture and Livelink at Campbell Ewald                                 | <b>DEM1272</b> Livelink for Knowledge Management Demonstration               | <b>PRO1119</b> First Look Preview Center   |
| <b>CAS1375</b> Delivering Measurable Business Benefit through Project-centric Collaborative Commerce | <b>DEM1273</b> Livelink Wireless Demonstration                               | <b>PRO1344</b> A Structured Approach to Project Management   |
| <b>CAS1390</b> Global Livelink on a Budget   | <b>PAR1136</b> Collaborative Marketing—Managing your Brand on a Global Scale | <b>PRO1372</b> Document Imaging Solutions for PeopleSoft Accounts Payable                                |
| <b>DEM1133</b> Livelink 9.1 New Feature Demo   | <b>PAR1154</b> Capital One and Liquent—Integrating kPublisher with Livelink  | <b>ROU1012</b> BASIS Future Direction Round Table II   |
| <b>DEM1146</b> Introducing Livelink for Records Management   | <b>PAR1210</b> Context Navigation and Search for Livelink                    | <b>TEC1301</b> DoD 5015.2-STD, the Design Criteria Standard for Records Management Software Applications |

# Executive Track

The following sessions are designed specifically for key decision-makers. They focus on how Open Text products can be customized to help you improve your organization's ability to realize its objectives—from knowledge management to virtual team collaboration and more.

## Wednesday November 7, 2001

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|---|---|--|
| <b>CAS1043</b> Achieving Competitive Advantage with Livelink                                  | <b>CAS1137</b> Using AsBuilt Construction Groupware Technology at Brussels Airport              | <b>PAN1036</b> A Study of KM Strategies                                      |
| <b>CAS1093</b> Livelink and Novare—Managing the New Product Development Process               | <b>CAS1379</b> eManual—Radically Improving the Loan Application Process at Zurich Kantonal Bank | <b>PAR1116</b> Creating Virtual Teams  |
| <b>CAS1094</b> Team Collaboration Architecture: Adopting Livelink Across Geographical Borders | <b>CAS1402</b> e-Enabling Processes with Livelink Team Spaces and Hyperknowledge                | <b>PRO1061</b> Livelink for Skill Management                                 |
| <b>CAS1109</b> Improving Time-to-Market with Livelink Workflow                                | <b>PAN1403</b> Application Service Provider Models for Livelink                                 | <b>PRO1078</b> Livelink for Learning Management                              |
|   |   | <b>PRO1080</b> Federated Architecture: "Uniting" Multiple Livelink Servers   |
|   |   | <b>PRO1107</b> Livelink eSign  |
|   |   | <b>TEC1050</b> Filtering and Publishing Livelink Content with Livelink Unite |
|   |   | <b>TEC1120</b> Managed Services for Livelink                                 |

## Thursday November 8, 2001

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|--|--|---|
| <b>ASK1223</b> myLivelink/Livelink Unite   | <b>CAS1346</b> Extending your Enterprise with Livelink             | <b>PAN1245</b> Developing a Comprehensive Knowledge Strategy  |
| <b>CAS1104</b> Controlling Facility Management with Livelink   | <b>CAS1349</b> Organon Teknika—Migrating Documents to Livelink 9.0 | <b>PAN1392</b> Mobile & Wireless Computing                    |
| <b>CAS1227</b> What Happened to All the Paper?   | <b>CAS1350</b> UNHCR Records Management Case Study                 | <b>PAN1393</b> Real-Time Collaboration                        |
| <b>CAS1247</b> The Canadian Federal Government—Creating a Standard for Document and Records Management | <b>PAN1092</b> Livelink Extranets                                  | <b>PAN1396</b> Collaboration, Knowledge Management and Values |
|  |  | <b>PRO1123</b> MeetingZone Overview                           |

## Friday November 9, 2001

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|--|---|--|
| <b>CAS1140</b> Selling a Records Management Solution to Your Organization                            | <b>PAN1147</b> Financial Services Industry Solutions—A Continued Discussion | <b>PAN1308</b> Livelink Pharma Solutions Panel—Part 1  |
| <b>CAS1166</b> Managing Government-Funded Construction Projects with Livelink                        | <b>PAN1148</b> Livelink Pharma Solutions Panel—Part 2                       | <b>PAR1136</b> Collaborative Marketing—Managing your Brand on a Global Scale                             |
| <b>PAN1134</b> Financial Services Industry Solutions   | <b>PAN1149</b> Using Livelink for Brand and Media Management                | <b>PRO1007</b> BASIS Differentiation I   |
| <b>PAN1138</b> Sales & Marketing—Using Livelink to Transform Information into Corporate Intelligence | <b>PAN1150</b> Using Livelink for Construction and Facilities Management    | <b>PRO1344</b> A Structured Approach to Project Management   |
| <b>PAN1139</b> Energy Industry Solutions Discussion  | <b>PAN1151</b> Using Livelink for Sales & Marketing Solutions (continued)   | <b>TEC1155</b> Tying Together Related Livelink Workspaces Using Livelink Unite                           |
| <b>PAN1145</b> New Product Development Solutions   | <b>PAN1152</b> Energy Industry Solutions (Continued)                        | <b>TEC1301</b> DoD 5015.2-STD, the Design Criteria Standard for Records Management Software Applications |

### Session Codes

**TEC**—Technical Presentation  
**ROU**—Round Table Discussion

**PRO**—Product Presentation  
**CAS**—Case Study Presentation

**PAN**—Panel Discussion  
**PAR**—Partner Presentation



# Manager Track

Your goal is to support knowledge management and virtual team collaboration in your organization. The following sessions are designed specifically to help you manage your key operations more effectively.

## Wednesday November 7, 2001

- CAS1009** Caliber Associates—Implementing BASIS Hosted Solutions
- CAS1044** AFMC Information Enterprise Program Manager
- CAS1109** Improving Time-to-Market with Livelink Workflow
- CAS1118** Ascent Capture and Livelink—Automating the Document Management Process
- CAS1299** Livelink in Times of Change
- CAS1304** UNHCR—A Case Study
- CAS1322** Lockheed Martin Global Telecom (LMGT)—Promoting CM Practices with Livelink
- CAS1323** Establishing Business Rules, User Groups, Permissions, and Training Across Organizations
- CAS1348** Migrating Legacy Digital and Paper-Based Systems into Livelink
- CAS1369** iRIMS in the Insurance Sector—An Enterprise Solution
- CAS1379** eManual—Radically Improving the Loan Application Process at Zurich Kantonal Bank
- CAS1402** e-Enabling Processes with Livelink Team Spaces and Hyperknowledge
- PAN1403** Application Service Provider Models for Livelink
- PAR1416** Integrating Engineering Content with Enterprise Collaboration
- PRO1014** Techlib Update
- PRO1023** BASIS Webtop Thesaurus Manager
- PRO1080** Federated Architecture: “Uniting” Multiple Livelink Servers
- PRO1107** Livelink eSign
- TEC1050** Filtering and Publishing Livelink Content with Livelink Unite
- TEC1120** Managed Services for Livelink

## Thursday November 8, 2001

- ASK1223** myLivelink/Livelink Unite
- CAS1021** Linking Views in BASIS Webtop
- CAS1059** Enterprise Workflows Part 2: Creating and Utilizing Adobe Forms
- CAS1104** Controlling Facility Management with Livelink
- CAS1227** What Happened to All the Paper?
- CAS1278** Enterprise Workflows Part 1 - Creating and Implementing Workflows
- CAS1317** A Livelink Story from Shell
- CAS1345** Addressing Scalability and Security Issues at NAVSEA
- CAS1346** Extending your Enterprise with Livelink
- CAS1347** Integrating Records Management and Electronic Document Management
- CAS1349** Organon Teknika—Migrating Documents to Livelink 9.0
- CAS1350** UNHCR Records Management Case Study
- CAS1376** Applying Process Automation to Collaborative Commerce
- CAS1415** Knowledge Management Beyond the Firewall
- PAR1292** Face-to-Face, PVA's Livelink Video-Conferencing Integration
- PRO1017** BASIS Webtop OPAC
- PRO1108** Content Authoring for Livelink
- PRO1123** MeetingZone Overview
- PRO1219** Open Text Packaged Service Offerings and Packaged Components
- PRO1297** Integrating Livelink with SAP
- PRO1394** Livelink and ODOC Integration Solution

## Friday November 9, 2001

- CAS1141** Purchase Order File Management—The Livelink Solution
- CAS1391** Using Livelink Categories and Attributes for High Level Business Objects
- PAN1148** Livelink Pharma Solutions Panel—Part 2
- PAN1308** Livelink Pharma Solutions Panel—Part 1
- PAR1136** Collaborative Marketing—Managing your Brand on a Global Scale
- PRO1007** BASIS Differentiation I
- PRO1049** Livelink Workflow
- PRO1266** BASIS Webtop Modules (TM & OPAC)
- PRO1344** A Structured Approach to Project Management
- TEC1155** Tying Together Related Livelink Workspaces Using Livelink Unite
- TEC1301** DoD 5015.2-STD, the Design Criteria Standard for Records Management Software Applications
- TEC1361** Information Retrieval Related XML Features



# User Track

Whether you're training colleagues to use Livelink, or you're simply looking for more ways to do your job more efficiently, we've got a session to help you.

## Wednesday November 7, 2001

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|---|---|--|
| <b>CAS1044</b> AFMC Information Enterprise Program Manager                            | <b>CAS1322</b> Lockheed Martin Global Telecom (LMGT)—Promoting CM Practices with Livelink               | <b>PAN1055</b> How to Differentiate among Emerging Technologies              |
| <b>CAS1090</b> Open Text and Records Management in the New Millennium                 | <b>CAS1323</b> Establishing Business Rules, User Groups, Permissions, and Training Across Organizations | <b>PAR1416</b> Integrating Engineering Content with Enterprise Collaboration |
| <b>CAS1109</b> Improving Time-to-Market with Livelink Workflow                        | <b>CAS1348</b> Migrating Legacy Digital and Paper-Based Systems into Livelink                           | <b>PRO1014</b> Techlib Update  |
| <b>CAS1118</b> Ascent Capture and Livelink—Automating the Document Management Process | <b>CAS1379</b> eManual—Radically Improving the Loan Application Process at Zurich Kantonal Bank         | <b>PRO1023</b> BASIS Webtop Thesaurus Manager                                |
| <b>CAS1304</b> UNHCR—A Case Study   |   | <b>PRO1033</b> Livelink for Knowledge Management                             |
|   |   | <b>PRO1057</b> Livelink Desktop  |
|   |   | <b>PRO1107</b> Livelink eSign  |

## Thursday November 8, 2001

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|--|--|--|
| <b>CAS1059</b> Enterprise Workflows Part 2: Creating and Utilizing Adobe Forms   | <b>CAS1346</b> Extending your Enterprise with Livelink                           | <b>PAR1292</b> Face-to-Face, PVA's Livelink Video-Conferencing Integration |
| <b>CAS1278</b> Enterprise Workflows Part 1 - Creating and Implementing Workflows | <b>CAS1347</b> Integrating Records Management and Electronic Document Management | <b>PRO1017</b> BASIS Webtop OPAC   |
| <b>CAS1317</b> A Livelink Story from Shell                                       | <b>CAS1349</b> Organon Teknika—Migrating Documents to Livelink 9.0               | <b>PRO1026</b> Techlib Magic I   |
| <b>CAS1339</b> Livelink for Content Management and e-Commerce                    | <b>CAS1376</b> Applying Process Automation to Collaborative Commerce             | <b>PRO1123</b> MeetingZone Overview  |
| <b>CAS1345</b> Addressing Scalability and Security Issues at NAVSEA              | <b>CAS1415</b> Knowledge Management Beyond the Firewall                          | <b>PRO1297</b> Integrating Livelink with SAP                               |
|  |  | <b>PRO1394</b> Livelink and ODOC Integration Solution                      |

## Friday November 9, 2001

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|---|--|--|
| <b>CAS1141</b> Purchase Order File Management—The Livelink Solution                     | <b>PRO1049</b> Livelink Workflow   | <b>TEC1263</b> It's Not Just About Menus—BASIS Proc SIG          |
| <b>CAS1391</b> Using Livelink Categories and Attributes for High Level Business Objects | <b>PRO1266</b> BASIS Webtop Modules (TM & OPAC)                                | <b>TEC1359</b> Advances in Multi-lingual Support in Livelink 9.1 |
| <b>PAN1148</b> Livelink Pharma Solutions Panel—Part 2                                   | <b>PRO1344</b> A Structured Approach to Project Management                     | <b>TEC1360</b> Livelink Classifications                          |
| <b>PAN1308</b> Livelink Pharma Solutions Panel—Part 1                                   | <b>TEC1027</b> Techlib Magic II  | <b>TEC1361</b> Information Retrieval Related XML Features        |
|   | <b>TEC1155</b> Tying Together Related Livelink Workspaces Using Livelink Unite |  |

### Session Codes

**TEC**—Technical Presentation

**ROU**—Round Table Discussion

**PRO**—Product Presentation

**CAS**—Case Study Presentation

**PAN**—Panel Discussion

**PAR**—Partner Presentation



# Administrator Track

Discover how to successfully run a system delivered by Open Text and our solution providers. The following sessions by customers, partners and technical staff will explore the technical details of administering an Open Text solution.

## Wednesday November 7, 2001

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|---|---|--|
| <b>ASK1274</b> Livelink Performance   | <b>CAS1299</b> Livelink in Times of Change  | <b>PRO1080</b> Federated Architecture: "Uniting" Multiple Livelink Servers   |
| <b>ASK1291</b> Livelink Server Administration   | <b>CAS1304</b> UNHCR—A Case Study   | <b>PRO1099</b> Brokered Search—Secure, One-Stop Searching for the Enterprise |
| <b>ASK1330</b> All About LiveReports  | <b>CAS1323</b> Establishing Business Rules, User Groups, Permissions, and Training Across Organizations | <b>TEC1015</b> BASIS Online Backup Utility                                   |
| <b>ASK1337</b> Enterprise Solutions Group   | <b>CAS1369</b> iRIMS in the Insurance Sector—An Enterprise Solution                                     | <b>TEC1050</b> Filtering and Publishing Livelink Content with Livelink Unite |
| <b>ASK1352</b> Index Backup and Recovery  | <b>PAN1403</b> Application Service Provider Models for Livelink   | <b>TEC1063</b> Java Livelink   |
| <b>ASK1374</b> Livelink Explorer and Livelink Offline                                 | <b>PAR1416</b> Integrating Engineering Content with Enterprise Collaboration                            | <b>TEC1081</b> Livelink Index Backup and Recovery                            |
| <b>CAS1044</b> AFMC Information Enterprise Program Manager                            |   | <b>TEC1101</b> Successfully Installing Livelink Upgrades                     |
| <b>CAS1109</b> Improving Time-to-Market with Livelink Workflow                        |   | <b>TEC1358</b> Configuring Brokered Search for Your Organization             |
| <b>CAS1118</b> Ascent Capture and Livelink—Automating the Document Management Process |   |  |

## Thursday November 8, 2001

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| <b>ASK1020</b> BASIS for Large File Systems (LFS)                                | <b>CAS1317</b> A Livelink Story from Shell                                       | <b>CAS1415</b> Knowledge Management Beyond the Firewall                  |
| <b>ASK1223</b> myLivelink/Livelink Unite   | <b>CAS1339</b> Livelink for Content Management and e-Commerce                    | <b>PRO1297</b> Integrating Livelink with SAP                             |
| <b>ASK1224</b> MeetingZone   | <b>CAS1341</b> AXA GITO—A Full XML Application                                   | <b>TEC1024</b> Oh No, Not an Upgrade!—BASIS NT SIG                       |
| <b>ASK1284</b> Livelink Search   | <b>CAS1345</b> Addressing Scalability and Security Issues at NAVSEA              | <b>TEC1025</b> Oh No, Not an Upgrade!—Unix/Linux SIG                     |
| <b>ASK1285</b> Records Management—Ask the Expert                                 | <b>CAS1347</b> Integrating Records Management and Electronic Document Management | <b>TEC1028</b> Performance Tuning Your BASIS Application                 |
| <b>ASK1354</b> Customizable XML Thesaurus  | <b>CAS1349</b> Organon Teknika—Migrating Documents to Livelink 9.0               | <b>TEC1103</b> Livelink Performance                                      |
| <b>ASK1355</b> Configuring Livelink Search in a Cluster Environment              | <b>CAS1350</b> UNHCR Records Management Case Study                               | <b>TEC1289</b> Advanced Security Case Study                              |
| <b>CAS1059</b> Enterprise Workflows Part 2: Creating and Utilizing Adobe Forms   | <b>CAS1376</b> Applying Process Automation to Collaborative Commerce             | <b>TEC1307</b> Livelink MeetingZone Administration                       |
| <b>CAS1220</b> Livelink as an Intranet Hosting Environment                       |  | <b>TEC1356</b> Optimizing Livelink Index and Search Engine Configuration |
| <b>CAS1278</b> Enterprise Workflows Part 1 - Creating and Implementing Workflows |  | <b>TEC1357</b> Advanced Livelink Search Administration                   |

## Friday November 9, 2001

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|---|--|--|
| <b>ASK1230</b> Livelink Workflow and Livelink Forms                                     | <b>PRO1060</b> What's New in Livelink e-Publisher 4.5?   | <b>TEC1359</b> Advances in Multi-lingual Support in Livelink 9.1 |
| <b>ASK1259</b> BASIS System Administration  | <b>PRO1130</b> Livelink Remote Cache   | <b>TEC1360</b> Livelink Classifications                          |
| <b>ASK1336</b> Enterprise Solutions Group   | <b>ROU1331</b> Livelink Clustering Round Table   | <b>TEC1361</b> Information Retrieval Related XML Features        |
| <b>ASK1362</b> Livelink XML Activator - Ask the Expert Session                          | <b>TEC1155</b> Tying Together Related Livelink Workspaces Using Livelink Unite                           |  |
| <b>ASK1364</b> Index Backup and Recovery  | <b>TEC1156</b> Upgrading from Livelink 9   |  |
| <b>ASK1377</b> Performance Tuning BASIS Applications                                    | <b>TEC1228</b> Livelink Directory Services   |  |
| <b>CAS1141</b> Purchase Order File Management—The Livelink Solution                     | <b>TEC1263</b> It's Not Just About Menus—BASIS Proc SIG  |  |
| <b>CAS1391</b> Using Livelink Categories and Attributes for High Level Business Objects | <b>TEC1301</b> DoD 5015.2-STD, the Design Criteria Standard for Records Management Software Applications |  |



# Developer Track

Expand your understanding of how to develop applications around the technology provided by Open Text and our partners. The following sessions will uncover the technical internals of the products that drive the application solutions.

## Wednesday November 7, 2001

**CAS1109** Improving Time-to-Market with Livelink Workflow  
**TEC1051** XML Import

**TEC1063** Java Livelink  
**TEC1065** XML Workflow Interchange

**TEC1191** Livelink Workflow Internals  
**TEC1358** Configuring Brokered Search for Your Organization

## Thursday November 8, 2001

**CAS1021** Linking Views in BASIS Webtop  
**CAS1059** Enterprise Workflows Part 2: Creating and Utilizing Adobe Forms  
**CAS1339** Livelink for Content Management and e-Commerce  
**CAS1341** AXA GITO—A Full XML Application

**CAS1376** Applying Process Automation to Collaborative Commerce  
**PRO1225** A Change of "View" with XML Skins and ePublisher  
**TEC1028** Performance Tuning Your BASIS Application  
**TEC1029** Managing and Storing XML Content in BASIS

**TEC1103** Livelink Performance  
**TEC1221** What's New in LAPI?  
**TEC1232** XML and Content Management with Livelink  
**TEC1243** Wireless SDK Presentation  
**TEC1351** Livelink Enabled Web (LEW) – A Custom Livelink Module

## Friday November 9, 2001

**CAS1141** Purchase Order File Management—The Livelink Solution  
**PRO1060** What's New in Livelink e-Publisher 4.5?  
**ROU1331** Livelink Clustering Round Table  
**TEC1030** BASIS Indexing  
**TEC1263** It's Not Just About Menus—BASIS Proc SIG

**TEC1264** Designing a BASIS Application to Manage High Transaction Volumes  
**TEC1265** Managing and Storing XML Content in BASIS  
**TEC1332** Java Livelink Lab One  
**TEC1333** Java Livelink Lab One (continued)

**TEC1334** Java Livelink Lab Two  
**TEC1335** Java Livelink Lab Two (continued)  
**TEC1359** Advances in Multi-lingual Support in Livelink 9.1  
**TEC1360** Livelink Classifications  
**TEC1361** Information Retrieval Related XML Features

# Ask the Expert Track

## Wednesday November 7, 2001

**ASK1054** Livelink and XML Data Interchange  
**ASK1124** Livelink Workflow and Livelink Forms  
**ASK1274** Livelink Performance

**ASK1330** All About LiveReports  
**ASK1337** Enterprise Solutions Group  
**ASK1342** WebDAV

**ASK1352** Index Backup and Recovery  
**ASK1353** Behind the Scenes of Livelink's Advanced Search Features

## Thursday November 8, 2001

**ASK1020** BASIS for Large File Systems (LFS)  
**ASK1083** Wireless Ask the Expert  
**ASK1202** Java Livelink  
**ASK1223** myLivelink/Livelink Unite  
**ASK1224** MeetingZone

**ASK1235** Brokered Search—One-Stop Searching for the Enterprise  
**ASK1256** Customizing BASIS Webtop  
**ASK1257** BASIS HVU  
**ASK1284** Livelink Search  
**ASK1285** Records Management

**ASK1291** Livelink Server Administration  
**ASK1328** Desktop Ask the Expert  
**ASK1354** Customizable XML Thesaurus  
**ASK1355** Configuring Livelink Search in a Cluster Environment  
**ASK1374** Livelink Explorer and Livelink Offline

## Friday November 9, 2001

**ASK1230** Livelink Workflow and Livelink Forms  
**ASK1259** BASIS System Administration  
**ASK1310** What's new in LAPI

**ASK1336** Enterprise Solutions Group  
**ASK1362** XML Activator - Ask the Expert Session  
**ASK1363** Behind the Scenes of Livelink's Search

**ASK1364** Index Backup and Recovery  
**ASK1377** Performance Tuning BASIS Applications



# Training Sessions

Broaden your *great mind*—join us for two days of invaluable Training Sessions. This year's exciting new offerings include special conference training sessions, technical workshops, seminars, and standard courses, designed to meet your unique needs. Because even the greatest minds could use a little brush-up training!

## Monday November 5, 2001

- U-TR-100** Introduction to Livelink
- U-TR-111** Capturing Data with Categories and Attributes
- U-TR-113** System Administration Overview for Knowledge Managers
- U-TR-120** Workflow Design 1
- U-TR-121** MeetingZone: Configuration & Use
- U-TR-123** XML Strategies: Enhancing Livelink with XML
- U-TR-125** Introduction to Records Management
- U-TR-130A** What's New & Improved for End Users and Knowledge Managers
- U-TR-207** Creating and Using LiveReports
- U-TR-210A** Livelink Architecture Workshop
- U-TR-211** Permissions Demystified
- U-TR-212A** Search Administration Basics and Troubleshooting
- U-TR-213A** Troubleshooting Your Livelink System
- U-TR-222** Understanding and Configuring Directory Services
- U-TR-230A** What's New & Improved for Livelink System Administrators
- U-TR-233A** Livelink Upgrades Debunked
- U-TR-301** Workflow Customization Fundamentals
- U-TR-302** LAPI Fundamentals
- U-TR-315** Exporting and Importing Livelink Data with XML
- U-TR-316** Introduction to XSLT
- U-TR-513A** Strategic Planning for Virtual Collaboration
- U-TR-516** Document Scanning and Paper Forms Processing with PDF Forms Professional

## Tuesday November 6, 2001

- U-TR-122** The Workflow Designer Workshop
- U-TR-124** Creating e-Learning with IMS and Livelink for Learning Management
- U-TR-130B** What's New & Improved for End Users and Knowledge Managers
- U-TR-132B** What's New & Improved with Livelink Search
- U-TR-209** Livelink Schema and Advanced LiveReports for the SQL Writer
- U-TR-210B** Livelink Architecture Workshop
- U-TR-212B** Search Administration Basics and Troubleshooting
- U-TR-213B** Troubleshooting Your Livelink System
- U-TR-220** Workflow Design II
- U-TR-223** Designing and Implementing Livelink Forms
- U-TR-225** Filter and Federate with Livelink Unite
- U-TR-230B** What's New & Improved for Livelink System Administrators
- U-TR-233B** Livelink Upgrades Debunked
- U-TR-306** The Builder's Category and Attribute Objects
- U-TR-309** The Builder's XML Objects
- U-TR-317** Creating XML Skins for Livelink
- U-TR-320** Introduction to the Livelink Wireless Software Developer Kit
- U-TR-513B** Strategic Planning for Virtual Collaboration
- U-TR-611** BASIS Webtop—Advanced
- U-TR-631** Addressing Records Management Challenges with iRIMS

Training session costs are not included in the conference fee.

### Training Codes:

- 100 series—Livelink Knowledge Managers
- 200 series—Livelink System Administrators
- 300 series—Developer Series (Livelink and myLivelink)
- 500 series—Training Delivered by Partners
- 600 series—BASIS, BRS, and iRIMS Courses



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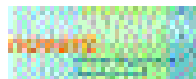
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